# **Privacy Policy**

Effective Date: 7 December 2025

This Privacy Policy explains how **Aqua Catalysis Ltd** ("we," "us," or "our") collects, uses, and protects your personal information when you use **Academia Intelligence** (the "Platform").

We are committed to protecting your privacy and complying with the **UK Data Protection Act 2018** and the **UK GDPR**.

#### 1. Information We Collect

We collect the following types of information:

#### 1.1 Information You Provide

- Account Information: Name, email address, phone number, and password.
- Free Trial: Only your email and phone number are required.
- **Billing Information**: When you subscribe, payment details are processed securely by **Stripe**. We do not store your card or bank details.

#### 1.2 Content You Upload

- Documents (e.g., Health & Safety datasheets, PDFs, scans).
- Research notes, milestones, and datasets (including SEM, TGA, UV-Vis files).

### 1.3 Automatically Collected Information

- Technical data (IP address, browser type, device type, operating system).
- Usage data (logins, interactions, error logs).

We do **not** use cookies or trackers for advertising purposes.

### 2. How We Use Your Information

We use your information to:

- Provide and operate the Platform.
- Notify you about trial expiry, billing, or service changes.
- Process payments through Stripe.
- Improve functionality, security, and performance.
- Comply with legal obligations.

We do **not** sell, rent, or share your data with third parties for marketing.

## 3. Data Ownership

- All documents, datasets, and analysis results you upload or generate remain your sole property.
- We do not claim ownership or reuse your research content.

# 4. Security

- We use technical and organisational measures to protect your information.
- However, no system is 100% secure. We cannot guarantee the absolute security of your personal information if our security measures are bypassed.
- Data is stored at your own risk.

#### 5. Data Retention & Deletion

- Account data is retained while your subscription is active.
- If you close your account, data may remain in backups for up to 30 days before permanent deletion.
- Accounts inactive for **12 months** may be deactivated, with prior notice.

## 6. Sharing of Information

We only share data with:

- Service Providers: e.g., Stripe for secure payments.
- Legal Authorities: if required by law or court order.

We do not share data with advertisers or external parties for commercial use.

## 7. Your Rights (UK GDPR)

You have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate information.
- Request deletion of your data.
- Restrict or object to processing.
- Request data portability.
- Withdraw consent at any time (where consent is the legal basis).

To exercise your rights, contact us at aquacatalysis@gmail.com.

#### 8. International Data Transfers

All data is processed and stored in the UK or other locations within the EEA. If data is transferred outside the UK/EEA, we will ensure adequate protections are in place (e.g., standard contractual clauses).

### 9. Price Change & Notifications

If subscription prices change, or if we update our Terms or this Privacy Policy, we will notify you by email at least **30 days in advance**.

### 10. Children's Privacy

The Platform is not directed to children under 18. We do not knowingly collect data from children.

### 11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will take effect when posted on the Platform. Continued use after changes constitutes acceptance.

### 12. Contact Us

If you have questions, requests, or complaints about this Privacy Policy, please contact us at:

#### **Aqua Catalysis Ltd**

Harboro Court, Flat 15 Harboro Road, Sale England, M33 5AB

Email: aquacatalysis@gmail.com

| If you are not satisfied with our response, you have the right to complain to the <b>UK Information Commissioner's Office (ICO)</b> . |
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